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# XTREME POLE USERS GUIDE

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## 1. INVESTING IN AN XTREME TELESCOPIC POLE

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- The Xtreme range of poles offer a wide range of benefits over standard carbon fibre type poles such as the CLX, SLX & Super-Max. Xtreme poles offer greater rigidity in use which reduces the amount of wasted energy and strain on the arms, neck and shoulders. The Xtreme poles are also much lighter than standard carbon fibre poles so reduce the amount of weight in use which also has a great effect on the effort needed to operate. These poles are ideal for discerning users who need to reduce the strain on the body, particularly if coping with a previous injury or work related strain issue.
- Xtreme poles are very lightweight poles using Hi-Tec materials to achieve this. As such they also need a greater investment in care, cleaning and maintenance than a standard carbon fibre pole such as an SLX. An SLX type pole will usually last longer than an Xtreme pole in standard use, but following this guide will help increase the Xtreme pole's lifespan. If you are looking for the toughest pole then the SLX, Super-Max or Ultimate poles would be a better starting point.
- The Xtreme poles have thinner sidewalls and are built using tighter tolerances than our standard SLX poles. This means that the following care guide needs to be followed as closely as possible in order to achieve the best lifespan from the product.
- The warranty on the poles will only be valid if: 1. All of the steps in this user guide are carefully followed. 2. These poles are used with a brush weighing no more than 290g and a gooseneck no longer than 14" 3. They are not modified in anyway or subject to accidental damage.
- Correctly used and looked after these poles will reward you with the best possible water-fed pole working experience.

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## 2. CARE WHILST WORKING

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- Ensure that the hose is kept as clean as possible, wiping down the hose whilst coiling away each time will help with this.
- If working in gritty or sandy areas it is good practice to use your water supply to hose down the pole hose and the inside of the pole before continuing work.

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## 3. ROUTINE MAINTENANCE

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- Every week - ensure that the pole is completely flushed through with water. To do this open every clamp and extend each section slightly, remove the base cap and then direct a hose pipe spray up the bottom of the pole filling the pole with water and allowing the water to flow out between each section. Do so until all dirt has been flushed out.
- Every month - take the pole sections apart after flushing with water. Clean off any impacted dirt from the overlaps. Check the condition of the overlap tape in both areas (base of section and just below clamp point), if tape is damaged or worn away then replace with one wrap of fresh over-lap tape (available from the Gardiner website) - this is essential to prevent wear on the overlap and the inside of the sections. Dry section off thoroughly and spray overlap with a thin spray of PTFE Dry Film Spray (available from the Gardiner website). Clean around the inside of the clamp jaws and just below the clamp jaws inside the top of each section. Dry off the area and spray a thin film of PTFE Dry Film Spray on the inside of the clamp jaws - Never use oil-based lubricant such as WD-40 this will invalidate the warranty and could lead to structural damage of the pole.

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## 4. ONGOING CHECKING & PRECAUTIONS

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- Periodically check the condition and operation of the clamps. When Delrin shims become worn, replace. This usually will not need doing more than every 6-12 months.
- Ensure that pole is always used with an end cap in position. If this becomes worn, then replace.
- These sections are made of thin wall tubing so it is good to ensure that they are stored in the vehicle in such a way that they cannot become crushed or damaged. Be careful when shutting windows, etc., ensuring that only longitudinal force is exerted on the pole and not lateral force.